# Performance, resilience, agility improvement for goods and services production systems









## www.disp-lab.fr



## **SCIENTIFIC GOAL**

Improve the performance, the resilience, the agility of goods and services production systems and comprehensive supply chains, by simultaneously addressing their structural, decisionmaking, information-related and human-related dimensions.

#### **DOUBLE EXPERTISE**

Industrial engineering • Computer Science

## Two scientific axes

#### **OPERATIONS MANAGEMENT & OPTIMISATION**

Organise, control and improve the performance of goods and services production systems and supply chains in dynamic and uncertain environment.

## **KEY FIGURES**

30 lecturers and researchers 27 PhD students 4 technico-administrative staff 15 invited researchers and interns every year

#### **INFORMATION SYSTEMS & DATA**

Characterise, formalise and implement the enterprises digital transformation by the evolution of information systems with a lifecycle vision of data, products / services and complex systems.

## Three main applicative domains

#### **INDUSTRIAL SYSTEMS**



APR, Catidom, EDF, EnergyPool, Fortal, PIL/Deschamps, Rossignol, Renault, Saverglass, Tardy, Valhrona, Volvo (chaire)

#### **HEALTHCARE SYSTEMS**

ARS Rhône-Alpes, CHU St Etienne, CHU Grenoble, Croix Rouge, HAD 63, HCL, Hôpital St Joseph-St Luc, LINDE, OVE, Soins et Santé

#### SERVICE



Agilium, Audros Technology, Berger Levrault, Carl, Courbon, Infologic, KLS, One Point, Processway, Quasar, SAP, Users SAP France, Sciado

## **Board of directors**



Director Vincent CHEUTET vincent.cheutet @insa-lyon.fr



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## OPERATIONS MANAGEMENT & OPTIMISATION

Organise, control and improve the performance of goods and services production systems and supply chains in dynamic and uncertain environment.



## **Our expertise**

#### RESOLUTION OF PLANNING AND SCHEDULING PROBLEM

- Optimisation, simulation and control of production operations
- Configuration of production lines
- Taking into account uncertainties
- Proposition of robust & stable solutions
- Taking into account economic, social, societal and environmental impacts

#### PROPOSITION OF DECISION-HELPING TOOLS ADAPTED AND DEDICATED TO CRISIS SITUATIONS

- Taking into account uncertainties in the decision process
- Proposition of flexible and resilient solutions
- Integration of the system real-time dynamics
- Proposition of predictive scenarios
- Treatment of large amount of data (Data Mining, Big Data, Digital Twin)

#### RESOLUTION OF LOGISTICS, SUPPLY CHAIN, TRANSPORT AND VEHICLE TOURS PROBLEMS

- Combination of machine learning and heuristics, hybridisation of centralised and distributed models
- Integration of constraints linked to products / patients
- Proposition of the most robust and stable solutions
- Integration of cooperation / collaboration of stakeholders
- Treatment of short-circuit and circular economy problems
- Integration of structural, decision, information et human dimensions

## Our software tools

Ilog IBM Cplex, Gurobi Optimization, Mathematica Professional AnyLogic, FlexSim, Arena suite Anaconda3 (Python), Matlab ERP (SAP ECC, SAP S/4 HANA), Ortems, Incoplan Ecoinvent, OpenLCA, GABi

## **Axis leaders**



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#### **APPROACHES & METHODS**

- Combinatory optimisation and operational research (Integer programming, matheuristique, metaheuristique), constraint-based, discrete optimization via continuous relaxation
- Discrete-events simulation, agentbased simulation
- Business Process Modelling, Life-Cycle

Analysis

- Complex networks, topology, geometry, game theory, fuzzy logic
- Artificial Intelligence (clustering, machine learning)
- Multi-criteria, multi-objective decision helping
- Research-action : observation, case study, interview

## INFORMATION SYSTEMS AND DATA

Characterise, formalise and implement the enterprises digital transformation by the evolution of information systems with a lifecycle vision of data, products / services and complex systems.

## **Our expertise**

#### DIGITAL TRANSFORMATION OF ENTERPRISES

Digital Twins approach, IoT, CPS, distributed decision helping

- Production zero default / "reliable production the first time", maintenance, product quality
- Flow modelling to analyse transformation capabilities
- IoT Integration / exploitation to compensate flow discontinuities
- Engineering of systems & Cyber-Physical Systems for production
- Simulation, distributed decision taking
- Business process maturity and resilience models



#### INFORMATION SYSTEMS TRANSFORMATION

Mutation, interoperability, reuse of software components , micro-servicisation, semantic enrichment

- Knowledge extraction and formalisation (Ontologies, Graphs)
- Modelling, transformation and enrichment of models
- Agent-based modelling and simulation,
- Data sciences and techniques of Artificial intelligence
- Detection and qualification of software capabilities
- Procurement of software components
- Agile transformation of IS processes

- SMART AND ECO-RESPONSIBLE PRODUCT / SYSTEM LIFECYCLE MANAGEMENT INA CIRCULAR ECONOMY APPROACH
- Lifecycle modelling of data and products in a IoT and CPS context
- Knowledge management and data analysis: semantic Web, artificial intelligence and automatic learning, archiving and reuse, traceability, etc.
- Product lifecycle analysis, evaluation of product lifecycle sustainability
- Maturity evaluation and improvement of systems and products

## Our software tools

Oracle BPM/SOA, WSO0, ARIS ERP (SAP ECC, SAP S/4 HANA), MES (PcVue), PLM (ARAS, 3DExpérience), IoT (Thingworx) Ecoinvent, OpenLCA, GABi AnyLogic, suite Anaconda3 (Python), Matlab, ElasticSearch

## **Axis leaders**



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#### **APPROACHES & METHODS**

- Data and business process Modelling,
  System Engineering, LCA
- PLM, ontology, MDA-MDE, SOA, interoperability,
- System Re-engineering, microservicisation, Software Product Line, feature-model
- Agent-based approach, Artificial Intelligence (clustering, machine learning), fuzzy logic
- Knowledge extraction, structuration, reuse

#### PARTNERSHIP OPTIONS

Do you need an expert to support you in continuous improvement or breakthrough projects?

Different partnership options are available depending on your specific needs.



## THE LABORATOTY **INSTITUTIONS ARE ACCREDITED FOR « CRÉDIT**

D'IMPÔT



INTERNSHIP WITH RESEARCH



#### **EXPERTISE CONVENTION**

#### *Duration* : of your choice



Modalité : consultancy contract

A lecturer and researcher, specialist in the topic of interest, support you in setting up a custom solution to your problem.

**RESEARCH CONTRACT** 

#### Duration : possibility for short-term,



medium or long-term contracts

prototypes, patents...

#### CIFRE PHD (CONVENTIONS INDUSTRIELLES DE FORMATION PAR LA RECHERCHE)



ANRT subsidy: 14 000€/ayear over 3 years (figures from 2015)

A young researcher in doctoral training works in your company and in the laboratory to solve an applied research problem.

#### COLLABORATIVE RESEARCH PROJECT

Duration: 1 to 5 years

Conditions :

*Conditions* : multiparty project that can bring together several laboratories and companies.

Possible fundings : ADEME, FUI, ANR, Europe... Together, we look for the appropriate funding.

Exploring a research topic on a medium/long term, involving several companies and led by a research team that can gather several research centers in several countries.

#### FRAMEWORK AGREEMENT



Premium partnership on a specific research axis, defined in the long term with a framework agreement

#### **INDUSTRIAL CHAIR**



Long-term collaboration, in research and/or teaching, on a highly strategic, high priority issue.





#### SUPERVISING INSTITUTIONS



INSTITUT NATIONAL Des sciences Appliquées Lyon

# – UNIVERSITÉ — LUMIÈRE — LYON 2



#### PARTNER INSTITUTIONS

EMLYON Business School Université Jean Monnet St Etienne

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